



hooker & holcombe



Robin C. Lane

Director, Participant Services

Pension Administration

Robin works directly with plan sponsors and service providers to schedule, coordinate and direct all aspects of service center implementation. She also oversees a team of representatives who provide direct participant support, via phone, email and internet communications for clients that have elected outsourcing service. Robin has over 25 years of experience in the pension administration and customer service field.

Prior to joining the firm, she was a defined contribution analyst for AON Hewitt.

Robin earned a bachelor of science magna cum laude in Business Management, with a minor in writing, from Ithaca College.